



## A guide to Responsible Social Distancing at Campgrounds



The following pages outline current guidelines and responsibilities of what L'Original Campground clients should **expect** and are required to **respect** when coming to the campground.

These guidelines have been put in place to protect the health and safety of our staff as well as all guests. They are subject to change and will remain in place as long as directed by our government, health care professionals and as deemed necessary by management. We encourage all campers to regularly check government websites for current regulations.

All customers are encouraged to bring their own hand sanitizer (60% alcohol or more) and to use hand sanitizer stations around the facility.



## **Arrival**

### Self-Assessment

- If you have any symptoms such as cough, fever, shortness of breath, runny nose, or sore throat symptoms please do not enter the campground and get tested for COVID-19 immediately.
- EOHU Order 05-2020 legally obligates individuals who have a cough, fever, shortness of breath, runny nose, or sore throat (that is not related to a pre-existing illness or health condition) to be in isolation for 10 days from the start of symptoms, or until symptoms resolve, whichever takes longer.
  - o These requirements must be followed regardless of whether or not the individual has been tested for COVID-19.

### Campground office

- Entering the campground office will be limited. Our team will be available to discuss your needs – from a socially responsible distance and assist you with your purchases.

## **Campground Life**

### Guests

- Only immediate household persons shall be with you. No outside guests will be permitted at this time.

### Transient Clients

- No transient booking will be permitted at this time. The campground is open to seasonal clients only.

### Playgrounds, recreation / picnic areas, and beach

- Following the guidelines set forth by the Ontario government, the following facilities only, will be open:
  - Tennis Courts
  - Boat Launch
  - BMX Park
  - Parc Benches and Picnic Tables\*
- What is closed until further notice:
  - Beach
  - Swings
  - Softball Field
  - Reception Hall (Chalet abri)
  - Public Washrooms (Chalet abri)



- As our situation evolves some other facilities will be opened under capacity limitations and provincial directives.

#### Garbage & recycling

- Garbage and recycling facilities will be open daily.

#### Washrooms

- Campers are encouraged to use onboard facilities as much as possible.
- Washrooms will have one stall open as posted; they will be closed for cleaning frequently by staff.

#### Showers

- Campers are encouraged to use onboard facilities as much as possible.
- One shower will be available as posted; shower will be closed for cleaning frequently by staff. You are encouraged to wear sandals in showers.

### **Campground services**

#### Transactions

- Only credit/debit cards will be accepted for payment.
- Our credit/debit machine will be regularly sanitized, please use Q tips if available to enter personal details.
- We will be discouraging cash transactions at this time.

#### Firewood service

- This service will be available. Seller will be obliged to follow all Eastern Ontario Health Unit protocol.

#### Pump out services

- Pump outs will still be available. Campground staff are the only ones handling the pump out process, except for flushing water onboard. Our staff will be wearing personal protective equipment during the procedure.

### **On & around the campground**

#### Guests

- No guests are permitted in the campground. Only seasonal clients and immediate household members.

#### Food & drink

- All food and drink is to be consumed on your lot only.

#### Fires

- Campfires on your lot will be permitted.



Social gatherings\*

- Gatherings are not to take place on your lot, walkways, or elsewhere on the municipal property.

We encourage all campground clients to respect social distancing at all moments on the property and on the water. Only immediate household persons shall be with you. No outside guests will be permitted at this time. We encourage all campers to wash their hands / hand sanitize frequently.

Please be mindful while you are outside – keep your distances with other campground clients and with staff.

We look forward to serving you and your family and to safely continuing to take care of all your campground needs.